



# ACCESS YOUR PHARMACY BENEFITS WITH MYBLUE

When you create a MyBlue account, you'll be able to view the status of your prescription, refill a prescription, and switch to 90-day fills using the mail service pharmacy.

THE PRESCRIPTION FOR A HEALTHIER YOU

Your pharmacy benefits might be your most important. And that means it's important to us that you have all the tools and assistance you need to find your prescriptions, review your coverage, and discover savings. [Sign in to MyBlue](#) to learn more about your plan.

## TO GET STARTED

RESOURCES TO HELP YOU STAY WELL

Our 5-step checklist helps you reconnect with your health

Explore Our Mental Health Resource Center

Keep Up With Your Regular Care Ask a

1

Download the MyBlue app, or create an account at [bluecrossma.org](#).

2

Once signed in, select **Pharmacy Benefit Manager** under **My Medications**.

# DISCOVER ALL THE THINGS YOU CAN DO

There are so many ways to take advantage of your pharmacy benefits. Simply use the drop-down menus, as shown below, to choose what you'd like to do.

Welcome, John!

MASSACHUSETTS

Profile | Messages | Help Center | Log Out

Message Center | Check Drug Cost & Coverage | Pharmacy Locator

Home Prescriptions ▾ Plan & Benefits ▾ Health Resources ▾

1 View Order Status Plan Summary

2 View/Refill All Prescriptions Check Drug Cost & Coverage 5

3 Manage Prescriptions Pharmacy Locator 6

4 Start Rx Delivery by Mail 1 p Financial Summary Drug Savings Opportunities 7

You have a medication ready for Print Plan Forms 8

Refill all

You'll be able to review your order before you submit it.

Lipitor 20 MG Tablet  
2 refills left for John age 42 (last refill 02/24/2023)  
30-day supply, prescribed by John Doe

Drug information

## PRESCRIBPTIONS DROP-DOWN:

- View Order Status** – Find out if your prescription is being processed, canceled, or ready to be picked up.
- View/Refill All Prescriptions** – See how many refills you have remaining, or schedule a refill.
- Manage Prescriptions** – Manage 90-day prescriptions that are set up for automatic refills.
- Start Rx Delivery by Mail** – Get your maintenance medications delivered to your home when you switch to 90-day fills using the mail service pharmacy.

## PLAN & BENEFITS DROP-DOWN:

- Check Drug Cost & Coverage** – Find the cost of a medication, and see if it's covered.
- Pharmacy Locator** – Find a pharmacy near you.
- Submit Prescription Claim** – Save time by submitting your prescription claim online.
- Print Plan Forms** – Download, complete, and mail in printed forms to submit claims, or start a new mail-service-pharmacy prescription.

## Questions?

If you have any questions, call Team Blue at the Member Service number on the front of your member ID card.

Blue Cross Blue Shield of Massachusetts complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, sex, sexual orientation, or gender identity.

ATTENTION: If you don't speak English, language assistance services, free of charge, are available to you. Call Member Service at the number on your ID card (TTY: 711).  
ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia con el idioma. Llame al número de Servicio al Cliente que figura en su tarjeta de identificación (TTY: 711).  
ATENÇÃO: Se fala português, são-lhe disponibilizados gratuitamente serviços de assistência de idiomas. Telefone para os Serviços aos Membros, através do número no seu cartão ID (TTY: 711).

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